

Zuzana Shivram Sami

Data Analytics & Applied AI - Former SAP Basis & Security Specialist

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PROFESSIONAL SUMMARY

Former SAP Basis and Security specialist with 10+ years of experience across enterprise environments, including Accenture, Skoda Auto, CETIN, and freelance work. Currently transitioning into data analytics and applied AI after completing an intensive data science bootcamp. Building practical projects in SQL, Python, machine learning, and decision-support tools, with a growing focus on trading analytics and real-world AI applications.

CORE SKILLS

- Languages: Python, SQL, ABAP
 - Data & ML: pandas, NumPy, Matplotlib, Plotly, Keras, ETL, regression, decision trees, random forest, AdaBoost, NLP
 - Analytics: dashboards, exploratory analysis, feature engineering, model evaluation
 - Enterprise / IT: SAP Basis, SAP Security, transport management, monitoring, user management, release management
 - Tools: GitHub, Jupyter, Dash
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EXPERIENCE

Freelance SAP Consultant | Gavrit Consulting (Remote, project-based)

MAY 2021 - NOV 2025

- Provided SAP Basis and Security support across project-based remote engagements.
- Supported enterprise SAP operations, administration, and technical coordination.
- Contributed to ongoing SAP-related work while later transitioning toward data analytics and applied AI.

SAP Consultant, SAP Competence Center / Basis Team - CETIN

OCT 2017 - APR 2021

- Managed SAP environments including Solution Manager, Portal, Oracle, ECC, and SRM.
- Supported transport management, monitoring, batch management, user management, and system maintenance.
- Participated in SAP upgrade planning and Oracle database administration.
- Troubleshoot performance and operational issues across enterprise systems.

SAP Software Engineer - Accenture

MAY 2015 - JAN 2018

- Worked on release management, cutover coordination, conflict analysis, and landscape synchronization.
- Contributed to SAP security and architecture work across large international environments, with project experience in Geneva, Stuttgart, Bratislava, and Prague.
- Supported design and implementation of support processes including monitoring, incident handling, and job scheduling.
- Participated in security guideline design for more than 35 SAP systems.

SAP Consultant, FI/CO - Skoda Auto

JAN 2014 - MAY 2015

- Supported Volkswagen SAP FI systems and related CO/MM processes.
- Worked on incident management, change management, authorization management, and upgrade planning.
- Communicated across English- and German-speaking environments.

SAP System Analyst - Skoda Auto

AUG 2012 - DEC 2013

- Supported cross-functional SAP process delivery and rollout activities.
- Managed upgrade planning, testing, innovation initiatives, and authorization work.
- Led training and support-related activities for end users and key users.

SAP Basis Trainee - RWE

EARLIER ROLE

- Built early SAP operations experience through technical support, system work, and practical enterprise delivery.
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EDUCATION

- Master's Degree, Informatics / Information Systems - Masaryk University Brno
 - Bachelor's Degree, Applied Informatics - Masaryk University Brno
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LANGUAGES

- Czech - native
 - English - professional
 - German - basic
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CERTIFICATIONS & TRAINING

- Data science bootcamp covering Python, SQL, machine learning, ETL, NLP, dashboards, and model tuning
 - ITIL Foundation V3
 - ITIL Intermediate Service Strategy
 - ITIL Intermediate Service Transition
 - SAP technical and reporting trainings
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INTERESTS

Pilates / yoga / tennis | Travelling | Financial markets | Self-education